

Toll Free No. 18003093444

Introduction:

We understand there is a need to encourage recycling of all useful and valuable material from e-waste to conserve the ever-depleting natural resources. Effective waste management is an integral part of our sustainability strategy. We use efficient and environmentally friendly disposal methods to minimise the impact of waste generated and reduce the amount of waste that is landfilled. We have established our Environmental Management System with one of the objectives to “prevent pollution by adopting best practices including sound management of emissions and waste” and have communicated our commitment in the Environment Policy.

Under the guidelines of the Ministry of Environment, Forest and Climate Change, Government of India, E-Waste (Management) Rules, 2016, we stand committed to implement E-Waste Rules. E-waste is a popular, informal name for electronic products nearing the end of their "useful life." Mobile Phones, Smart Phones, Feature phone, , Laptop, Desktop, Thin Clients, Air Conditioners, Televisions, Refrigerators, Washing Machines, VCDs, stereos, copiers, fax machines, Smart ID cards, Safety devices and Trackers or Tracking devices are common electronic products. Many of these products can be reused, refurbished, or recycled.

E-waste has been one of the fastest growing waste streams in the world. While e-waste contains valuable materials such as aluminium, copper, gold, palladium and silver, it also contains harmful substances like cadmium, lead and mercury. In the absence of proper awareness, disposing e-waste in landfill can result in toxic emissions to the air, water and soil and pose a serious health and environmental hazards.

At Tata Communications Collaboration Services Pvt Ltd, e-waste is generated from electronic equipment which are installed at customer’s site, desktops, laptops, and other office and electronic equipment. We ensure adequate storage with secondary containments during the collection and handling of such e-waste and ensure proper training of the waste handlers. The waste is disposed of by authorised recyclers and processors through Metal Scrap Trade Corporation Limited, and it is ensured that all regulatory requirements of waste management rules of relevant regions or countries are followed. Recycling end-of-life discarded products is vital if we are to save resources and minimize landfill. TATA COMMUNICATIONS COLLABORATION SERVICES PVT LTD understands its responsibility as a producer and in this regards we have tied-up with one of the leading PRO (Producer Responsibility Organisation) namely **SWACH ENVIRO E-WASTE INDIA PVT. LTD.** For facilitating our customers to enable them to dispose of e-waste products after its end-of-life.

E-waste Recycling program for customers:

The company has tied -up with **M/S SWACH ENVIRO E-WASTE INDIA PVT. LTD.** for collection of all our E-waste on PAN India and disposes the same with their Registered Recyclers

Customers can reach or call on Toll Free No **18003093444**. Our representatives explain to them about the process of disposal and make them aware of the nearest drop point available to drop the e-waste. We also give information about incentive we will offer to them against their end-of-life product. If any customer wants to handover the material from

their doorsteps, we will arrange **M/S SWACH ENVIRO E-WASTE INDIA PVT. LTD.** team to collect the items and channelize the same to our e-waste partner plant for final processing.

Any consumer can drop their electronic waste at the collection centre's given below in Pan India

E-Waste material collection centre/point
Collection Facilities (Collection Point /Centres, Warehouse)

S.No.	State	City	Name of PRO/ Service Provider	Address	Name of contact person	Contact No./ Mobile No./ Landline No.	Toll Free No.
1	Andhra Pradesh	Hyderabad	Swach Enviro E-waste India Pvt. Ltd.	PLOT NO. 31 BLOCK-E,, Behind Axis Bank Samshabad R.R. DISTT PIN No 501218	MR. SANDEE P KUMAR BIJARNI A	9100211137	1800-309-3444
2	Assam	Guwahati	Swach Enviro E-waste India Pvt. Ltd.	N.H 37 , Garalia , near National games Stadium , Beltola , Guwahati - 781034 , Assam	MR SURENDER	7086049105	1800-309-3444
3	BENGAL	Central (FT L)	Swach Enviro E-waste India Pvt. Ltd.	P-1 , New C.I.T. P-46 Extn.Near Brace Bridge Railway Station,Hide Road, , Kolkata - 700088	MR AJIT SINGH	8017307286 Telephon: 033- 24391495	1800-309-3444
4	BIHAR	Patna	Swach Enviro E-waste India Pvt. Ltd.	D-46 , Near Gate No -1 Zero Mile Trans port Nagar , Patana , Bihar	MR. SANJEEV	7763801969	1800-309-3444
5	CHHATTIS GARH	Raigarh	Swach Enviro E-waste India Pvt. Ltd.	KHASRA NO.24 VILLAGE TATIBAND TEHSIL RAIPUR ,DISST. RAIPUR RAIPUR (C.G.) 492099	MR. NEERAJ THAKUR	8370005257	1800-309-3444
6	Delhi	DELHI 21 NO	Swach Enviro E-waste India Pvt. Ltd.	21 RING ROAD , TRANSPORT CENTRE (NEAR PUNBJABI BAGH FLY OVER) NEW DELHI-110035	MR. SUSHIL KUMAR	9268568539 Telephone: 45970511/ 12	1800-309-3444
7	Gujarat	VADODAR A	Swach Enviro E-waste India Pvt. Ltd.	C-1 TO 12, MARUTI ESTATE, NR. HALOL HIGHWAY TOLL NAKA, GOLDEN CHOUKADI, VADODARA.(GUJ.) - 390022	MR.SURENDER SINGH	9714500566	1800-309-3444
8	Haryana	AMBALA	Swach Enviro E-waste India Pvt. Ltd.	N.H.1, OPP.- MIRCHI RESTORENTNEAR KAUSHAL FILLING STATIONSAMBALKHI ROAD, MOHRI , AMBALA (HARYANA) 136135	MR.VINOD	8397970439	1800-309-3444

9	Himanchal Pradesh	Baddi	Swach Enviro E-waste India Pvt. Ltd.	KHASRA NO. 652/2.0, NEAR RADHA SWAMI SATSANG BHAWANSAI ROAD TEH .BADDI DISTT. SOLAN (HP) 173205	MR. PAWAN KUMAR	7832940021 & 7832940028	1800-309-3444
10	Jharkhand	RANCHI	Swach Enviro E-waste India Pvt. Ltd.	C/O VINAIKA CAMPUS LALI RAJA ULHATU ROAD SIDROUL ON TATA ROAD RANCHI-834010	MR.RAKE SH	7091598665	1800-309-3444
11	Karnataka	BOMMANS ANDRA	Swach Enviro E-waste India Pvt. Ltd.	SLN AUTOYARD NO. 7/3 1ST CROSS BOMMANSANDRA,INDUS TRIAL AREA OPPOSIT KANORYA PLASTIC PVT. LTD. BOMMANSANDRA-560100	MR.RAJ KUMAR CHAUBEY	8050070247	1800-309-3444
12	Kerala	TRIVANDRUM	Swach Enviro E-waste India Pvt. Ltd.	KALLUVETTANKUZH, VIZHINJAM-(PO), NEAR CHRIST NAGAR COLLEGE KOVALAM, TRIVENDRUM, KERALA-695521	MR. SHAILESH TIWARI	7034025580	1800-309-3444
13	Maharashtra	BHIWANDI	Swach Enviro E-waste India Pvt. Ltd.	SONALE VILLAGE, MUMBAI - NASIK HIGHWAY, OPP. PRESIDENCY SCHOOL, TAL. BHIWANDI, DIST. THANE - 421302	MR. GOVIND SINGH	9594966655	1800-309-3444
14	Madhya Pradesh	Bhopal	Swach Enviro E-waste India Pvt. Ltd.	C/O SUBHAM WARE HOUSE KATARA HILL / NEW BY PASS 11 MILL TOLLE STATE - MADHYA PARDESH 462021	MR.GHANSHYAM RAI	9644401084	1800-309-3444
15	ORRISA	Bhubaneswar	Swach Enviro E-waste India Pvt. Ltd.	PLOT NO - 573,574 SAMEIGADIA,CHAKEISA HANI P.O-RASULGARH BHUBNESWARPIN CODE - 751010	SHIVA PRASAG SAEANGI	8500311580	1800-309-3444
16	Punjab	Amritsar	Swach Enviro E-waste India Pvt. Ltd.	SULTANBINT ROAD NEAR AJAY PALACE DUBURAJI AMRITSAR PIN CODE - 143001	MR. SUNIL THAKUR	8558899519	1800-309-3444
17	Rajasthan	JAIPUR	Swach Enviro E-waste India Pvt. Ltd.	NEAR DPS SCHOOL N.H. 8 AJMER ROAD BANKROTA JAIPUR 302026	MR. SANDEEP	9649999015	1800-309-3444
18	Tamilnadu	TIRUNELVELI	Swach Enviro E-waste India Pvt. Ltd.	PLOT NO- 163C ,CHIDAMBARA NAGAR, SHANKAR NAGAR, TIRUNELVELI-627357(T.N)	MR. SURENDER KUMAR POONIA	8939877540	1800-309-3444
19	Uttrkhand	Dehradun	Swach Enviro E-waste India Pvt. Ltd.	A-61,TRANSPORT NAGARSAHARANPUR ROADDEHRADUN NEAR ISBT STATE - UTTARAKHAND	MR. SHANKAR POONIA	8392921855	1800-309-3444
20	UTTAR PRADESH	Agra	Swach Enviro E-waste	A-13/6, SITE-III, MEERUT ROAD INDUSTRIAL AREANEAR UTTAM TOYOTA	MR. CHANDRA SHEKHA	9213097162	1800-309-3444

			India Pvt. Ltd.	SHOWROOM & FORD SERVICE CENTEROPP. CLOUD- 9 MARRIGE HOME, GHAZIABAD PIN CODE- 201001	R SHARMA		
21	GOA	GOA	Swach Enviro E-waste India Pvt. Ltd.	PLOT NO.S141,PHASE IIIB, NEAR HOTEL RAVI CAFE, NEAR LOKMAT PRESS, VERNA, GOA 403722	RAKESH	9922444062	1800-309-3444
22	TRUPURA	AGARTALA	Swach Enviro E-waste India Pvt. Ltd.	SURYA ROAD AGRTALA , NEAR DEVEN ROADWAYSPIN- 799001,TRIPURA	MR. AKSHYA KUMAR	7086045046	1800-309-3444